

HOLIDAY RENT-A-CAR

CAR HIRE COMPANY TERMS AND CONDITIONS

These are the terms and conditions of the car hire company to which your car rental is subject.

WHAT'S INCLUDED IN THE RATES ABOVE

- Fully comprehensive insurance with no excess.
- Unlimited mileage.
- CDW (Collision Damage Waiver).
- LDW (Loss Damage Waiver).
- PAI (Personal Accident Insurance).
- IVA (VAT).
- One free additional driver.
- One child or infant seat (on request).
- Free Delivery to Funchal, Caniço and Garajau Areas.

WHAT'S NOT INCLUDED

- Fuel. The car will be provided with approximately a quarter tank of fuel and should be returned with this same amount.
- Tyres & wheels, should they be damaged or punctured, are repaired or replaced at the Customer's expense.
- Damage to windscreens, if through customer negligence, are not covered by the insurance and are repaired or replaced at the Customer's expense.
- Traffic or parking fines are the responsibility of the driver and must be paid prior to returning the car.
- Delivery fee to the airport or areas outside of Funchal, Caniço and Garajau areas of 25,00 Euros.

Start date of rental determines the price band to apply.

25% of the daily local tariff will be applied for every extra hour of rental beyond the correct return time of the car, and debited to the customer's credit card.

Roof racks and snow chains are not available.

Drivers must be at least 21 years of age and have held a valid drivers licence for a period of two years.

No maximum age applies.

An original driver's licence must be shown for each driver at the time of signing the rental contract (a photocopy is not sufficient).

Full compliance of the rental conditions (shown on the rental contract) is required.

Payment should be made by credit card or cash on collection of the car.

There is a one-off charge of 25,00 Euros for collection of the car at the airport. For the return of the car at the airport, there is no charge for leaving it in the designated car park with the keys in the car. However, if for any particular reason, the Customer requires a member of staff to be present at the airport for the return of the car, an additional charge of 25,00 Euros will be made.

Cancellations must be advised at least 48 hours prior to the start of rental date to avoid any charges. Failure to comply will result in delivery and administrative charges.

The Car Hire Details reservation confirmation sheet issued to the Customer (showing car group, start date, duration, pick-up and drop-off points), must be shown to the car hire company at the time of picking up your car.

IMPORTANT NOTICE

Traffic fines are the responsibility of the driver and must be paid prior to returning the car. The insurance becomes null and void should the driver be driving under the influence of drugs and/or alcohol. Under these circumstances, the driver becomes personally responsible and liable for all costs and damages relating to the to car and to third parties, including personal injuries.

The contract is between the Customer and the Car Hire Company. MHRD Consultoria e Gestão, Lda (and Ourmadeira) act merely as introductory agents and cannot be held in any way responsible or liable.